

Privacy Policy

Last updated on August 15, 2019

Herbalife respects the privacy of everyone who visits its site and uses its services. The Privacy Policy sets out in a question and answer format how Herbalife uses your personal information and your rights to that personal information. If you have any questions about this policy, you can contact us at privacy@herbalife.com.

Please note that this policy only applies to Herbalife sites ("Sites") that contain a link to the policy.

You can find your personal information about the Herbalife registrar in the chart at the end of this policy in your country. The controller of your personal data defines the purpose and means of the processing of personal data.

Herbalife Products are sold only through our independent members ("Members") and may also be the registrars of your personal information. Contact members directly if you have any questions about their privacy practices.

Frequently Asked Questions (FAQ)

- How do I benefit from giving my information to Herbalife?
- What information does the Herbalife website collect?
- How does Herbalife collect and store information?
- How long does Herbalife keep data?
- How does Herbalife protect the privacy of children?
- What rights do I have regarding my personal information?
- What about internet and website security?
- Can Herbalife change this policy?
- How do I find out who is the Herbalife registrar of my personal information?

How do I benefit from giving my information to Herbalife?

The sites allow Herbalife to collect your personal information for a variety of reasons:

In order to prepare and enter into an agreement with you, such as

To fulfill its legal obligations, such as

- preparing and concluding a membership agreement with you
- to implement the membership agreement, which includes calculating your income and that of other members and maintaining and submitting your upline and downline information (line reports)
- product order processing

- for deliveries and product returns and warranty management
- for payment purposes.

Herbalife for legitimate business purposes, such as

- for accounting and tax purposes
- for product recalls
- to respond to requests for information from competent and judicial authorities.
- to provide our products and to protect the integrity and security of our services
- to improve the user experience of our sites by making them more user-friendly and user-friendly and by creating more meaningful content for the user
- resolving membership issues
- to enforce our Terms of Use, Membership Rules and Rights
- to provide you with information and online advertising about our products, services and special offers.

You may also have the right to object to certain uses of your personal information in accordance with applicable law, but in such cases you may not be able to enjoy all the benefits of our products and services.

Based on your consent:

- you receive services reserved for you, such as information packs
- you can contact Herbalife members for a membership presentation or to attend events and challenges
- receive your email address and telephone number in connection with the marketing of Herbalife products and services and related products and services
- use of certain cookies and similar technologies as required by law.

You can withdraw your consent at any time by notifying us at the email address below, by refusing to advertise by email or text message, or by changing your browser's privacy settings as described below. If you withdraw your consent, you may not be able to fully benefit from all of our products and services.

What information does the Herbalife website collect?

Herbalife strives to give you as much control over your personal information as possible. You can usually visit the sites without telling us who you are or disclosing information about yourself. However, we collect technical information, such as your IP address, and browser information to connect and display your site. For example, we may collect information about your route on our site or save your selections. This is a common method on many Internet sites. The information we collect may not directly identify you, but may be useful to us for marketing purposes and to improve the services we provide.

However, sometimes we may collect information directly from you, such as your name and address. We will receive this information if, for example, you complete a form requesting information about Herbalife products or membership, contacting a member, or participating in a challenge or raffle. In these situations, we may provide additional information and choices

regarding our expected use of your personal information, if necessary. We also collect your communications preferences, such as your willingness to receive commercial emails.

For registered members, Herbalife collects information about the products they purchase online and information that members voluntarily upload to sites, such as their potential customers and marketing efforts.

We may obtain similar information about you from public and commercially available sources and third parties. If you visit third-party services, such as Facebook, Google, or Twitter through the Sites, to log in to the Sites or share information about your experience on the Site with others, we may collect information from those third-party services.

Some of the content or functionality of the sites is provided by third parties, such as Facebook or Twitter plug-ins. These third parties will receive some information about your use of our site, including using cookies and similar technologies (see the section on cookies below). See these third-party sites for how they use your information.

How does Herbalife collect and store information?

Herbalife stores your personal information in a central repository along with any other information you may have about you. This will allow us to avoid duplication, better manage our data resources and provide you with a better service. We will use this information for the purposes mentioned above and in accordance with your choices.

What are my rights regarding my personal information?

Depending on the applicable law, you may have several rights with respect to your personal information, such as the right to access, correct, restrict or object to the processing of your personal information (including processing for direct marketing) and its transfer and deletion to another controller. Some sites allow you to review and update your personal information or cancel your service membership. If this feature is not available or if you need assistance with other personal information rights, please contact your local Herbalife Member Service at <https://privacyportal.onetrust.com/webform/46601746-6006-4c21-88ec-15dfa5b7dcdc/349bb89d-7008-46f7-b765-717966e11235> .

Please note that these rights are subject to legal restrictions.

If you do not wish to receive advertisements via email or text message, you will be given the opportunity to opt out.

If you have any further questions about this and our other policies, or if you have a complaint about using Herbalife's personal information, please contact us at:

Data Protection Officer - EMEA
Global Business Services Center Krakow
ul. Puzkarska 7M, 30-644 Kraków, Poland

privacy@herbalife.com

If users or members in the European Union have concerns about the collection and use of Herbalife's personal information that Herbalife cannot satisfactorily resolve, they have the right to file a complaint with the competent supervisory authority in their jurisdiction.

What about internet and website security?

The Internet is not a secure system and you should always be careful about the information you provide online. Personal information collected on Herbalife sites is stored in secure access environments that are not publicly available. If necessary, personal information will be encrypted with appropriate encryption technology before performing transactions on the Site.

Can Herbalife change this site policy?

Data protection laws, guidelines and case law are constantly changing. Herbalife reserves the right to change this policy from time to time. We encourage you to visit our site from time to time to stay up to date with the latest version of the policy.

How do I find out who is the Herbalife registrar of my personal information?

You can find your personal information about the Herbalife registrar in the chart at the end of this policy in your country.

Armenia	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Austria	HERBALIFE INTERNATIONAL DEUTSCHLAND GmbH, Gräfenhäuser Straße 85, D-64293 Darmstadt, Germany
Azerbaijan	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Belarus	Herbalife Bela LLC, Bldg.29-91A, Prityckogo str., Minsk, 220092, Belarus
Belgium	HERBALIFE INTERNATIONAL BELGIUM SA / NV, Drukpersstraat 4. B-1000 BRUSSELS - Belgium
Bosnia	Herbalife doo Radnička cesta 39 - 10000 Zagreb, Croatia (“Herbalife Croatia”)
Bulgaria	Herbalife Polska Sp. z oo Janki ul. Falencka 1B, 05-090 Raszyn (“Herbalife Poland”)
Croatia	Herbalife doo Radnička cesta 39 - 10000 Zagreb, Croatia (“Herbalife Croatia”)
Cyprus	HERBALIFE INTERNATIONAL GREECE SA 110 Pentelis Street, Marousi, 15126 Athens, Greece (“Herbalife Greece”)

Czech Republic	HERBALIFE CZECH REPUBLIC sro, Identification No. (IČO): 028 55 089, Karolinská 661/4, Karlín, 186 00 Prague 8, Czech Republic (“Herbalife Czech Republic”)
Denmark	Herbalife Denmark ApS, Hovedvagtsgade 6 1103 København K
Estonia	LLC Herbalife International RS Russia, 129110, Moscow, Prospect Mira, 33/1. (Herbalife)
Finland	Herbalife International Finland OY (PO Box 211, FI-00131 Helsinki, Finland Herbalife Norway Products AS, Fornebuveien 46-48, 1366 Lysaker
France	HERBALIFE INTERNATIONAL FRANCE, SA, 3 rue Alexandre Volta BP 81020, 67451 MUNDOLSHEIM CEDEX
French Polynesia	HERBALIFE INTERNATIONAL FRANCE, SA, 3 rue Alexandre Volta BP 81020, 67451 MUNDOLSHEIM CEDEX
Georgia	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7
Germany	Herbalife International Deutschland GmbH, Gräfenhäuser Straße 85, 64293 Darmstadt, Germany
Ghana	HERBALIFE GHANA LTD Number 12 UNA home, Airport City, Postal code GL126, Accra, Ghana
Greece	HERBALIFE INTERNATIONAL GREECE SA, 110 Pentelis, 151 26 Marousi, Athens, Greece
Hungary	Herbalife Hungary Ltd., 1097 Budapest, Gubacsi út 6., Building “B”
Iceland	Herbalife (UK), Limited., The Atrium, 1 Harefield Road, Uxbridge, Middlesex, UB8 1HB
Ireland	Herbalife (UK) Limited, The Atrium, 1 Harefield Road, Uxbridge, Middlesex, UB81HB, United Kingdom
Israel	HERBALIFE INT'L OF ISRAEL (1990) LTD., 46 Derech Hamakabim St., Industrial Zone, Rishon, Letzion 75359, Israel
Italy	Herbalife Italia SpA, Viale Citta 'd'Europa 819, 00144 Roma, Italy
Kazakhstan	LLC Herbalife Kazakhstan, 241 Mukanov Ave., 050008 Almaty city, Kazakhstan

Kyrgyzstan	LLC Herbalife Kazakhstan, 050008, Kazakhstan, Almaty, Mukanova st. 241. (Herbalife)
Latvia	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Lebanon	HERBALIFE INTERNATIONAL GREECE SA 110 Pentelis Street, Marousi, 15126 Athens, Greece («Herbalife Greece»)
Lithuania	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Macedonia	Herbalife doo Radnička cesta 39 - 10000 Zagreb, Croatia (“Herbalife Croatia”)
Malta	Herbalife International Netherlands BV, Postbus 8283, 3503 RG Utrecht, The Netherlands
Moldova	ICS Herbalife MA SRL, C / f: 1012600022785, Str. Ismail, 81/1, Panorama Business Center, et. 2, MD-2001, Chisinau, Moldova
Mongolia	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Netherlands	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Norway	Herbalife Norway Products AS, Fornebuveien 46-48, 1366 Lysaker
Poland	HERBALIFE POLSKA Sp. z oo, Janki, ul. Falencka 1B, 05-090, Raszyn, Polska Al. Jerozolimskie 134, Eurocentrum Office Complex - Gamma, 02-305 Warsaw
Portugal	HERBALIFE INTERNATIONAL SA, Av. Infante D. Henrique, 347 Lisboa, 1800-218, PORTUGAL
Romania	Herbalife RO SRL, Str.Arhitect Louis Blanc nr. 1, etajul 7, Sector 1, cod postal 011751, Bucuresti, Romania
Russia	105064, Moscow, Zemlyanoy val street, house 9, floor 12, premises I, room 1, 3-7 (“Herbalife Russia”)
Serbia	Herbalife doo Radnička cesta 39 - 10000 Zagreb, Croatia (“Herbalife Croatia”)
Slovakia	Herbalife Slovakia sro, ID No: 47 742 445, Karadžičova 8 / A, 821 08 Bratislava, Slovakia (“Herbalife Slovakia”) br>

Slovenia	Herbalife doo Radnička cesta 39 - 10000 Zagreb, Croatia (“Herbalife Croatia”)
South Africa (including Botswana, Lesotho, Namibia and Swaziland)	Herbalife International South Africa, Ltd., Ground Floor, Building 32, Woodlands Office Park, Woodlands Drive, Woodmead, Gauteng, 2191, South Africa
Spain	Herbalife International de España SAC / Arequipa, 1, 28043 Madrid
Swedish	Herbalife Sweden AB, Box 556,101 31 Stockholm, Sweden Herbalife Norway Products AS, Fornebuveien 46-48, 1366 Lysaker
Switzerland	Herbalife International Deutschland GmbH, Gräfenhäuser Strasse 85, 64293 Darmstadt, Germany
Turkey	HERBALIFE INTERNATIONAL ÜRÜNLERİ TİCARET LTD. ŞTİ., Büyükhanlı Plaza, Küçükbakkalköy Mah. Defne Sok., N3 Ataşehir, 34752, İstanbul / Türkiye
Ukraine	Herbalife Ukraine LLC, 01103, Kyiv, 26 Kikvidze str, Ukraine
United Kingdom	HERBALIFE (UK) LIMITED. The Atrium, 1 Harefield Road, Uxbridge, Middlesex, UB8 1HB. United Kingdom
Zambia	Herbalife Zambia Ltd., Shop no. 5, Farmers House, Central Park, Cairo Road, Lusaka, Zambia

In addition, Herbalife Europe Ltd. is the controller of certain personal data in relations with a limited number of external service providers, and Herbalife Europe Ltd. has appointed Herbalife International Luxembourg S.à.rl as its representative in the European Union. You can contact Herbalife International Luxembourg S.à.rl at 16, Avenue de la Gare L-1610 Luxembourg or privacy@herbalife.com .

Read more about Herbalife Nutrition
herbalife.fi/footer-pages/yriytyksen-tiedot/